

Dear valued patient,

Thank you for choosing Rush SurgiCenter as the location to undergo your procedure. It is our team's desire to provide excellent quality care, service, and communication to you during the course of your procedural experience.

In advance of your procedure, a nurse from the Rush SurgiCenter will call you to review your health history and inform you of your required arrival time.

Rush SurgiCenter will be contacting you prior to your procedure regarding any financial responsibility. You are responsible for all fees not covered by your insurance. You can make the payment via phone at (888) 472-1329 or through our secure website ([rushsurgicenter.org](http://rushsurgicenter.org)) in advance of your procedure date. If you intend to pay on the day of your procedure, please remember to bring a form of payment (cash, check, or credit card) with you to the Rush SurgiCenter.

On the day of your procedure, you must have an accompanying adult who stays in the Rush SurgiCenter until you are discharged. This assures that we can clearly communicate post-operative information and establish your safe transfer home.

A member of our nursing team will contact you in the days following your procedure to check on your recovery and answer any questions that may occur after your discharge. You will also receive a satisfaction survey via e-mail. We appreciate your responses about your experience here at the Rush SurgiCenter.

To aid your preparations, please review the materials within this folder. They will further explain proper pre-procedural activities, what to expect from a financial perspective as well as directions to the Rush SurgiCenter and parking options.

Thank you again for choosing the Rush SurgiCenter; we look forward to caring for you.

Respectfully,

Your Rush SurgiCenter Team

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