

# FAST FACTS



**4,677**  
**NUMBER OF ADMISSIONS,**  
 an increase of **2.10** percent



**33,872**  
**NUMBER OF EMERGENCY ROOM VISITS,**  
 an increase of **15.58** percent



**5,970**  
**NUMBER OF SURGICAL PROCEDURES,**  
 an increase of **5.72** percent



**77,134**  
**NUMBER OF OUTPATIENT VISITS,**  
 an increase of **10.66** percent

# YEAR IN REVIEW

**FOR MORE THAN A CENTURY RUSH OAK PARK HOSPITAL** has strived to meet and exceed the needs of our community and provide exceptional, compassionate and convenient care. We remain steadfast in our commitment.

Fiscal 2014–2015 marked a year highlighted by recognition for patient care, service line expansion, ongoing investment in new equipment and a continued commitment to the Rush Oak Park Hospital community.

**We are pleased to share some of our outstanding achievements from the past fiscal year.**

## Patient Satisfaction

**Rated four stars by patients** ★★☆☆

Rush Oak Park Hospital was among only a handful of health care facilities that received a four-star rating by patients in a survey conducted by the Centers for Medicare and Medicaid Services (CMS). The ratings were based on patient experiences with certain hospital services, including cleanliness and quietness, staff responsiveness, doctor and nurse communication with a patient and others. Hospitals can receive up to five stars, and the ratings are set to be updated quarterly. No other hospital near or within the city of Chicago received a four-star rating, and no hospital in the area received five stars.

## Designated a leader in health care equality

Rush Oak Park Hospital was recognized as a leader in LGBTQ healthcare equality by the Human Rights Campaign Foundation, the educational arm of the country's largest lesbian, gay, bisexual, transgender and questioning (LGBTQ) civil rights organization. Rush Oak Park Hospital is one of only a few such designated hospitals in the nation.

2014-2015

# 2014-2015

## YEAR IN REVIEW



### Community Service

**1 Providing food for those in need**  
Through the Surplus Project, a group of community organizers led by a dedicated ROPH employee, the hospital has helped develop a sustainable model for redistributing surplus food to the Oak Park River Forest Food Pantry. Since the project's inception, certified hospital employees have repackaged hundreds of meals for the food insecure. In addition to providing food for clients at the Oak Park River Forest Food Pantry, ROPH nurses and nursing assistants performed simple health screenings and distributed health care information.

**2 Project Lifestyle Change**  
In 2010, Rush Oak Park Hospital launched Project Lifestyle Change with the goal of preventing the development of Type 2 diabetes. Since its launch, more than 1,000 participants have benefited from this free, 12-month long program. This year, 221 participants enrolled in Project Lifestyle Change programs.

**3 Emergency Department among the best**  
Rush Oak Park Hospital's patient flow through the Emergency Department continued to be among the best in the area. Due to excellent care and streamlined wait times, the number of visits increased by 15.58 percent. The hospital also continued to be the No. 1 ambulance destination for the villages of Oak Park, Forest Park and River Forest.

**4 Making a positive impact on the environment**  
Rush Oak Park Hospital launched its food scrap diversion and composting program. Since its inception, approximately 57 tons of food scraps have been composted and thereby diverted from landfills. Hospital management, which monitors waste data to gauge the program's progress, has seen a steady increase in the landfill diversion rate since the beginning of the program.

### RUSH OAK PARK HOSPITAL

### Advanced Technology

**1 New Radiation Oncology Center**  
Rush Oak Park Hospital opened the Rush Radiation Therapy Center. The \$4 million facility offers state-of-the-art cancer care, the same treatment that's offered at Rush University Medical Center, one of the nation's premier cancer hospitals. More than 3,000 treatments were performed in the new facility.

**2 Breast Imaging Center technology**  
The hospital broadened its scope of medical technologies and procedures, including installing new state-of-the-art 2D digital mammography units in the Breast Imaging Center at a cost of \$1.2 million. The center, which is run by Paula Grabler, MD, a breast imaging specialist, is the only one of its kind available in the community.

**3 Peripheral artery disease technology**  
The hospital acquired the Avinger Ocelot catheter system to help patients suffering from peripheral artery disease. Rush Oak Park Hospital is the only medical facility in the area that provides this state-of-the-art technology.

**4 Selected 'Most Wired' hospital**  
For the fourth year in a row the hospital was selected as a Most Wired Hospital by Hospitals & Health Networks for its information technology systems.

**5 New and improved website**  
The hospital launched a new, modern and user-friendly website at roph.org. Features of the new site include an expanded and comprehensive list of clinical services as well as conditions and treatments. Users can make appointments, sign up for the hospital community outreach programs, and peruse doctor profiles.

